



Dear Valued Clients,

At AllStarr Cleaning, our number one priority is the health and safety of our clients, staff, and community. As details of the Coronavirus (COVID-19) unfold, we want to assure you that we are diligently monitoring the Center for Disease Control (CDC) Newsroom for updates and any changes that might affect the way we serve you and your family.

We have incorporated preventive procedures into our cleaning routine to include; **use of clean linens for each home laundered on the hottest setting. Use of PPE to include masks and disposable gloves, while avoiding touching mouth, eyes and nose. Soiled PPE will be changed whenever necessary during each property. Only clean rags and mop heads go into each property. We have incorporated a new checklist to include disinfection of ALL high-risk touchpoints, and use of EPA registered disinfectants on all other common areas AFTER we wash/clean the home. During your scheduled cleaning, our staff will maintain a 6FT distance from any members of your Home / Business / Vacation Rental while cleaning.**

For our safety and yours please contact us as soon as possible prior to your scheduled cleaning, if you or anyone in your home has displayed any upper respiratory sickness/symptoms.

- Avoid frequent touching of your face (eyes, nose, mouth)
- Stay home when you are sick or have respiratory symptoms.
- Cover your cough or sneeze with a tissue, dispose of the tissue in a trash can.
- Wash your hands often, as we will with soap and water for 20 seconds, especially after touching any handles or before eating (or smoking/vaping if you participate)
- If soap and water are not readily available you can use alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water especially if visibly dirty.

We will continue to closely follow the guidance from the WHO, CDC and local health authorities. As this continues, we will ensure that our team is ready to serve you. If you have any questions feel free to reach out to us at any time.

Thank you for your continued support and cooperation,

Your *AllStarr Cleaning* Team